



# Alpine Guides Booking Form

Alpine Guides (Aoraki) Ltd  
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Personal & Contact Details	<b>Name:</b>	<b>Sex:</b> M / F	<b>Occupation:</b> (optional)	
	<b>Address:</b>	<b>Date of birth:</b> (dd/mm/yyyy)	<b>Weight:</b>	<b>Height:</b>
		<b>Shoe Size:</b> useful, even if not renting _____ (UK/NZ/AUS, US, JPN)	<b>Rental boots required?</b> Y / N	
	<b>Phone:</b>	<b>Medical Details:</b> (problems/regular medication we need to know about?)	<b>NZAC Member? Y / N</b>	
<b>Email:</b>	Membership # _____			
<b>Fax:</b>	<b>Food:</b> Dietary requirements (e.g. Vegetarian, Gluten Free)? Preferences or favourites?			

Trip / Course Details	<b>Program applied for:</b>	<b>Start date:</b> (dd/mm/yyyy)	<b>Start time:</b> 08:30 or 13:30	<b>Duration:</b> ____ days
	<b>Previous Relevant Experience:</b> Please be as detailed as possible if you have not already had prior correspondence with us.		<b>Rental Equipment Required?</b> (if known). Please include any equipment that we supply free of charge.	
	<b>Arrival details:</b> (including date/time if known when booking)		<b>Aims/goals for your trip?</b>	

Payment	<b>I wish to pay:</b>	<i>Please complete details below for credit card payment</i>		
	<b>Standard Deposit:</b> NZ\$1,000 <input type="checkbox"/>	<b>Card Type:</b> Visa / MasterCard / Amex / JCB <i>N.B. AMEX ATTRACTS A 2% SERVICE CHARGE FEE</i>		
	Full payment: NZ\$ _____ <input type="checkbox"/>	<b>Card Number:</b>		
		<b>Expiry Date:</b> ____/____	<b>*Verification number:</b> _____	
		<i>*3 or 4 digit code, printed on signature strip, not embossed.</i>		

### Assumption Of Risk, Release From Liability And Waiver Of Claims

I acknowledge that I am undertaking a guided trip and/or course and alpine tour ("the organised activity") with Alpine Guides (Aoraki) Limited ("AGL") and that in order to do this I will need to involve myself in special travel, risks of all various kinds, different living conditions and different altitudes and weather patterns.

I understand that the organised activity carries a certain element of risk and I willingly accept those risks. I agree that, although AGL may take precautions to reduce the risks and increase the safety of the organised activity, it is not possible for AGL to make the organised activity completely safe or free from risk.

These risks include, but are not limited to, avalanches, rock or ice fall, falling, crevasse hazards, weather and other environmental hazards, and hazards caused by participants.

I waive any and all claims that I have or may in the future have against AGL their shareholders, directors, employees, agents, assistant guides, instructors, independent contractors, subcontractors and any representatives of AGL and shall hold same free from all liabilities, losses, costs, expenses and damages of every kind and nature whatsoever arising out of my involvement in the organised activity due to any cause whatsoever.

This exclusion is subject to any rights or remedies you may have under the Consumer Guarantees act 1993.

I further acknowledge that compensation for death or personal injury suffered by accident within New Zealand is limited to that available under the Accident Rehabilitation and Compensation Insurance Act 1992 which provides specified statutory compensation in replacement of and in exclusion of common law rights.

In entering into this agreement I am not relying on any oral, visual or written representations or statement made by AGL with respect to the safety of the organised trip other than as set out in this agreement.

The terms of this release shall serve as a release and acceptance of risk by myself and bind all members of my family and estate.

I have read, understood and accept the above conditions and the booking conditions and refund policies details on the reverse of this form.

**Signed:** \_\_\_\_\_ **Date:** \_\_\_\_\_

All Alpine Guides client details are kept in confidence, in accordance with the New Zealand Privacy Act, 1993.

Last revised: 9 May 2012



## BOOKING CONDITIONS

The following conditions apply to all trips\* booked after 01 April 2012. Please read thoroughly and sign on reverse.

1. All participants on Alpine Guides mountaineering programs must be as **honest and transparent as possible about mountaineering experience and fitness prior to booking**. Information provided for each Alpine Guides program details a minimum level of experience required. In the case of a private guiding program\* if the participant(s) fails to meet minimum experience/fitness requirements **alternate objectives will be arranged**. In a group instruction situation, if a participant's lack of fitness/ability severely affects the running of the program **the participant(s) will be asked to remain at the hut or other location for certain activities. Arrangements may be made to evacuate the participant(s) at their own cost**. The guide is the final arbiter of these decisions.
2. Bookings will be confirmed on receipt of **NZ\$1,000** deposit per person and a completed booking form.
3. The **balance of fees is due 60 days prior to the start of your trip**. In the event of a booking made inside 60 days, the full amount is payable when booking.
4. Bookings for private guiding programs<sup>†</sup> must be made for **specific dates**. The period of time booked is the period that must be paid for, regardless of weather and/or other circumstances that may alter the itinerary. For example, if your booking is for 4<sup>th</sup> to 10<sup>th</sup> January inclusive, the guide fee applicable is 7 days.
5. If a trip is **involuntarily lengthened** by bad weather (the guided party being unable to safely leave the mountain venue), a standby rate of 75% of normal guiding rates may be charged.
6. **REFUNDS**
  - A. Private Guiding programs: **No refunds are due for trips voluntarily reduced in length**, except in exceptional circumstances. If weather and/or conditions require the trip itinerary to be modified no refund is due. Some trip costs may be returned if they have not been incurred.
  - B. Scheduled Courses: **No refunds are due for leaving the trip for medical or fitness reasons**. We recommend travel insurance to cover this contingency.

## 7. CANCELLATIONS

**Alpine Guides strongly recommends travel insurance, to cover against cancellation and potential loss of payment/deposits.** We accept no responsibility for illness or personal accidents, or evacuation costs if necessary. Accident Compensation may cover some accidents, but not illness.

For cancellations received prior to commencement of your Alpine Guides trip, the following conditions apply:

- A. Cancellation received **30 days or less prior to commencement, no refund will be made**.
  - B. Cancellation within **31 - 60 days prior to commencement**, a full refund of fees paid, **less a cancellation fee of NZ\$1000**.
  - C. Cancellation **61 or more days prior to commencement**, a refund of fees paid, **less a cancellation fee of NZ\$500**.
8. If a trip is severely affected by weather, a credit may be allowed on a future trip, at Alpine Guides discretion. No refund will be made.
  9. Alpine Guides (Aoraki) Ltd reserves the right to alter or modify itineraries, accommodation or transportation if necessary, due to circumstances beyond our control.
  10. Scheduled courses are based on an economic minimum. If fewer bookings are received, courses will be shortened as per the specific trip information provided.
  11. The cost of road transportation within the Aoraki/Mount Cook area, or local area of the trip, is included. Where a trip may require extensive road transport, the costs involved are explained in the specific trip information. Aircraft access and egress details, where included, are clearly stated in each set of trip information.
  12. Prices are subject to change without notice. Some cost increases (e.g. aircraft costs) are not under our control.
  13. For ascents of Aoraki/Mount Cook and Mount Tasman, special conditions apply because of the severity, length, and serious nature of these climbs. These are detailed in the specific trip information.

\* **Trip** = any Alpine Guides organised mountaineering activity.

<sup>†</sup> **Private Guiding Programs** are: Across The Main Divide, Alpine Ski Touring, Aoraki/Mount Cook Expedition, Arrowsmith Range Ski Touring, Ascents Program, Classic Alpine Rock Ascents Program, Local Heroes, Mount Aspiring Expedition, Mount Tasman Expedition, Objective: 3000, Private Instruction, Tasman Glacier Grand Expedition, and Backcountry Courses arranged outside of scheduled course dates.